

Service Technician

Lansing, IL

Job Type: Full-Time

Description:

B&K Equipment is seeking an individual to become a part of our growing team. The ideal candidate is mechanically inclined, will be a reliable self-starter who is able to work autonomously, takes initiative and has pride in their work with attention to detail. A Service Technician installs, maintains, and repairs fuel dispensers, submersible fuel pumps, service station site controllers, credit card readers, POS consoles, tank, and line (ATG) monitoring equipment and various other types of equipment found in service station and convenience gas stations.

Key Competencies:

- Experience with electrical controls and electronic wiring
- Experience with computer tasks such as software installation, installing hard drives, networks, routers, printers, and other components.
- Mechanical Aptitude
- Excellent communication, analytical, and problem-solving skills.
- Demonstrates organization skills with the ability to successfully manage multiple priorities in a dynamic environment.
- Team oriented, with the ability to build consensus and effective relationships in a cohesive business environment.
- Provide excellent customer service.
- Ability to respond promptly to service calls or emergencies as they arise.
- Ability to make sound decisions using independent judgment to complete job tasks while relying on company policies.

Responsibilities:

- Take daily directions from the Service Manager on calls to be performed.
- Respond to after-hours emergency service requests for "site down" or other priority situations in an on-call rotation.
- Daily local travel.
- Work varying hours based on workload and customer need.
- Maintain a company furnished vehicle and inventory of repair parts.
- Adhere to all company safety policies and procedures, reporting any unsafe conditions.
- Completing online and classroom training courses, including regular re-certifications.
- Communicate with warehouse personnel to verify inventory and replenish what is needed on truck.
- Complete all service call paperwork after each call.
- Explain technical issues in a non-technical manner to the customer.
- Install, troubleshoot, and repair fuel dispensers.
- Install, troubleshoot, and repair Point-of-Sale (POS) Systems.
- Install, troubleshoot, and repair automatic tank gauges (ATG).
- Analyze electrical and mechanical problems and provide repairs as required.

Experience and Education:

- High School diploma or GED
- Valid State Issued Driver's License and good driving record
- Ability to work outdoors in all types of weather
- Ability to pass a drug test and background check.
- Must be able to lift 50-75 lbs
- Previous troubleshooting experience is a plus.
- Experience in the petroleum industry is a plus.

Benefits:

- Hourly Pay with Overtime after 40 hours.
- Paid Time Off
- Health Insurance (company paid premiums)
- Optional Dental and Vision Insurance
- Optional Life Insurance
- Optional Disability insurance
- 401K with company contribution
- Company vehicle to take home